

Training Title

MOTIVATING & RETAINING EMPLOYEES

Training Duration

5 Days

Training Venue & Dates

REF ML027	Motivating & Retaining Employees	5	03- 07 June 2024	\$6,000	Kuala Lumpur, Malaysia
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In any of the 5-star hotels. The exact venue will be intimated once finalized.

Training Fees

- \$6,000 per participant for Public Training includes Materials/Handouts, tea/coffee breaks, refreshments & Buffet Lunch

Training Certificate

Define Management Consultancy & Training Certificate of course completion will be issued to all attendees.

TRAINING OVERVIEW

TRAINING DESCRIPTION

The ability to motivate and lead a team is crucial to business success. Successful team supervisors, managers, and leaders can create a vision and direction for their teams, manage their own and others' time effectively, delegate for optimum results, be both coach and counselor, manage to avoid and resolve conflicts, and solve problems quickly and efficiently. In this program you will learn how to:

- Explore the latest basic and advanced principles and skills for those who lead, manage, and supervise engineers scientists, and other technical professionals
- Address the issues, problems, concerns, and challenges managers face on a day-to-day basis
- Help those new to leadership to understand and manage team dynamics
- Explore many ways of motivating teams to achieve excellent results
- The concepts taught in this program are all practical and in tune with today's business environment throughout the developed world.

TRAINING OBJECTIVES

- Apply the basic principles and practices of effective supervision and management in a technical environment
- Explore the roles and responsibilities of team managers
- Set goals effectively
- Conduct periodic performance reviews
- Apply ways to create and maintain a motivating work environment
- Lead situationally

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- Improve their communication and listening skills
- better manage their own time as well as group time
- Delegate for optimum results
- Demonstrate proficiency in coaching and counseling for improved work performance
- Resolve conflicts
- Build a high-performance team and apply the skills of empowerment.
- Solve problems and make creative decisions.

WHO SHOULD ATTEND?

- This comprehensive program is designed for anyone who has achieved technical excellence (, for example, engineers, scientists, mathematicians, computer specialists, and other technical professionals) and is being groomed for or is in the process of making the transition to a managerial position.
- Group leaders, project leaders, supervisors, and managers who have not had significant formal training as managers will also find this program valuable and rewarding.

TRAINING METHODOLOGY:

A highly interactive combination of lectures and discussion sessions will be managed to maximize the amount and quality of information and knowledge transfer. The sessions will start by raising the most relevant questions and motivating everybody to find the right answers. You will also be encouraged to raise your questions and to share in the development of the right answers using your analysis and experiences. Tests of multiple-choice type will be made available daily to examine the effectiveness of delivering the course.

Very useful Course Materials will be given.

- 30% Lectures
- 30% Workshops and work presentation
- 20% Group Work& Practical Exercises
- 20% Videos& General Discussions

PROGRAMME OUTLINE

DAY 1 - Working with the team

- Basic principles of effective supervision and management
- Mutual goal setting
- Conducting performance reviews
- Creating and maintaining a motivating work environment
- Stages of team development
- Managing change at work

DAY 2 - Team performance

- Enhancing your leadership skills and behaviors
- Learning successfully to let employees lead

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- Coaching and counseling for improved work performance
- Applying progressive discipline

DAY 3 - Enhancing your skills

- Improving your communication and listening skills
- Managing and resolving conflict
- Time management as a motivational tool
- Delegating responsibility and authority

DAY 4 & 5 - Team development

- Building a high-performance team with a focus on synergistic decision-making
- Becoming a knowledge-based organization
- Collaborative creative problem-solving/decision-making

NOTE:

Pre & Post Tests will be conducted

Case Studies, Group Exercises, Group Discussions, Last Day Reviews and assessments will be carried out.



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